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## **i. FOREWORD**

This manual describes the Quality Management System incorporated at HOUSTON PRECISION, INC. for Test, Repair & Calibration Services (hereafter referred to as HOUSTON PRECISION or HPI). This program manual is based on the requirements of : ISO / IEC 17025, latest edition. & ISO 9001 Latest Edition

The Houston Precision Quality Manual is for use by the company as evidence of our Quality, administrative and technical systems that govern all our operations.

The Quality Policy, Company Objectives and Quality System of HOUSTON PRECISION are described herein. The Quality System encompasses the following services supplied by HOUSTON PRECISION:

### ***Test, Repair and Calibration of Measuring Devices.***

All activities, material and products effecting the Quality of HOUSTON PRECISION products and services are controlled to ensure the highest Quality for our customers. The materials and products utilized by HOUSTON PRECISION are controlled from receipt to shipping in order to ensure the highest Quality. It is our practice to maintain customer contact through our technical staff to ensure the fulfillment of the client's needs and requirements.

Regulatory agencies, accreditation bodies, and customer representatives are provided reasonable access to HOUSTON PRECISION facilities in order to ascertain the acceptability and implementation of the Quality System or to verify compliance with applicable contract requirements, regulatory criteria, and standards.

Principles and personnel of HOUSTON PRECISION have been in the business of providing Quality calibration services since 1991. Located in Houston, Tx.,USA, we provide Quality calibration and repair services to industries worldwide, utilizing only recognized Quality manufacturing and service sources.

## **ii. STATEMENT OF QUALITY POLICY**

**The purpose of the HOUSTON PRECISION, INC. Management System is to ensure and maintain compliance to ISO/IEC 17025 & ISO 9001 (latest editions) and the HPI Quality System.**

**All products and services provided by HOUSTON PRECISION INC. shall conform to the requirements specified by ISO/IEC 17025& ISO 9001 (latest editions), HPI Quality Policies and Procedures, and/or our customer's requirements, as specified on the customer purchase order.**

Houston Precision Inc. provides the highest quality: Test, Repair and Calibration services to our customers. Our Management and Staff are committed to achieving total customer satisfaction, on-time delivery and service reliability by continually monitoring and improving our Quality system.

HPI does provide procedures and policies to ensure the protection of its customer confidential information and property right and policies to avoid involvement in any activities that would diminish confidence in its competence, impartiality, judgment or operational integrity.